

PUBLIC WORKS DEPARTMENT

DEPARTMENTAL VISION

The Department of Public Works is dedicated to the delivery of capital projects and services which make the City of Dover a place where people want to live. These projects and services make the City of Dover a clean and safe community; address balanced growth and opportunity; improve our quality of life; and display the diversity of our citizenry.

MAJOR PROGRAMS

WATER UTILITY

Objective: The objective of this program is to provide potable drinking water and fire protection to all customers which meets or exceeds all state and federal standards

Measures:

1. Meet or exceed applicable federal and state standards 100 percent of the time. In Fiscal Year 2004, 100 percent of the standards were met.
2. In 2004, the Citizen Survey indicated that 51 percent of our customers rated the quality of our drinking water as "fair or better." We want to improve this confidence to at least 60 percent in Fiscal Year 2005.

Previous 2004 Results:

- Installed approximately 516 radio reading devices on residential water meters.
- Implemented continuous fluoridation of the Cheswold and Columbia well supplies as required by the State of Delaware Division of Public Health.
- Managed the Elevated Storage Tank Painting/Maintenance Contract.
- Issued 2003 Consumer Confidence Report.
- Completed the Water System SCADA Upgrade Project.
- Began permanent fluoridation of the treatment plant water supply.
- Completed Cooper Road Water Main Extension Project.
- Began construction of the West Dover Water Loop.
- Completed the federally mandated Vulnerability Assessment of the City's Water System.
- Completed negotiations on four water towers leases for cellular antennas. The combined annual value of the leases was \$98,000.
- Implemented the Brown Water 90-Day Plan of Action in an effort to alleviate concerns regarding aesthetic water quality.
- Managed design contract for the various utility projects.

SEWER UTILITY

Objective: The objective of this program is to provide cost-effective wastewater collection and transmission services to all customers which will help make the City of Dover a financially stable and viable community for growth.

Measures:

1. The Citizen Survey reported that 62 percent of customers rated City sewer services "good to excellent." Our goal is to maintain this level of satisfaction.
2. On a scale of 0-100, City sewer service was rated at "55." Our goal is to maintain this level of satisfaction.

3. In the Fiscal Year 2004 Citizen Survey, 46 percent of those responding were satisfied with sewer fees. Our goal is to maintain or improve this level of satisfaction.

Previous 2004 Results:

- Completed design of the Walker Road Pump Station Upgrade.
- Completed emergency manhole replacement at Queen Street and Division Street.
- Completed the Walker Road Sanitary Sewer Diversion.
- Began design on the Puncheon Run Motor Control & Pump Replacement Project.
- Began design on the Garrison Oak Pump Station Project.
- Assisted with the Turnberry Pump Station Project.
- Completed Walker Road Sanitary Sewer Diversion Project.
- Completed proposal for the privatization of the wastewater system on Dover Air Force Base.

**STRATEGIC
OBJECTIVES FOR
FISCAL YEAR
2004-2005**

1. **Reduce the number of brown water complaints through the replacement of the old cast iron pipe system and the improvement of system hydraulics.** This objective is part of the Water Utility program and advances the critical success factor of Customer Satisfaction.

Measures:

1. Replace or reline 2,000 linear feet of old cast iron pipe system
2. Replace 120 old water service lines in rights-of-way.

Notes: The City of Dover has received numerous complaints from customers regarding brown water. This problem is related to the State mandated chlorination of the water system, varying pHs, the old cast iron pipe system, and system hydraulics.

2. **Reduce cost to the City arising from inflow/infiltration.** This objective is part of the Sewer Utility program and advances the critical success factor of Cost and Revenue Efficiency.

Measures:

1. Create a monthly report by March 31, 2005, that compares water usage vs. sewer discharge in identified basins. This report will be used to abate inflow/infiltration issues in basins currently experiencing high sewer flows.
2. Reduce flow attributed to inflow/infiltration in the basin flowing to Kent County Station #3 by ten percent.

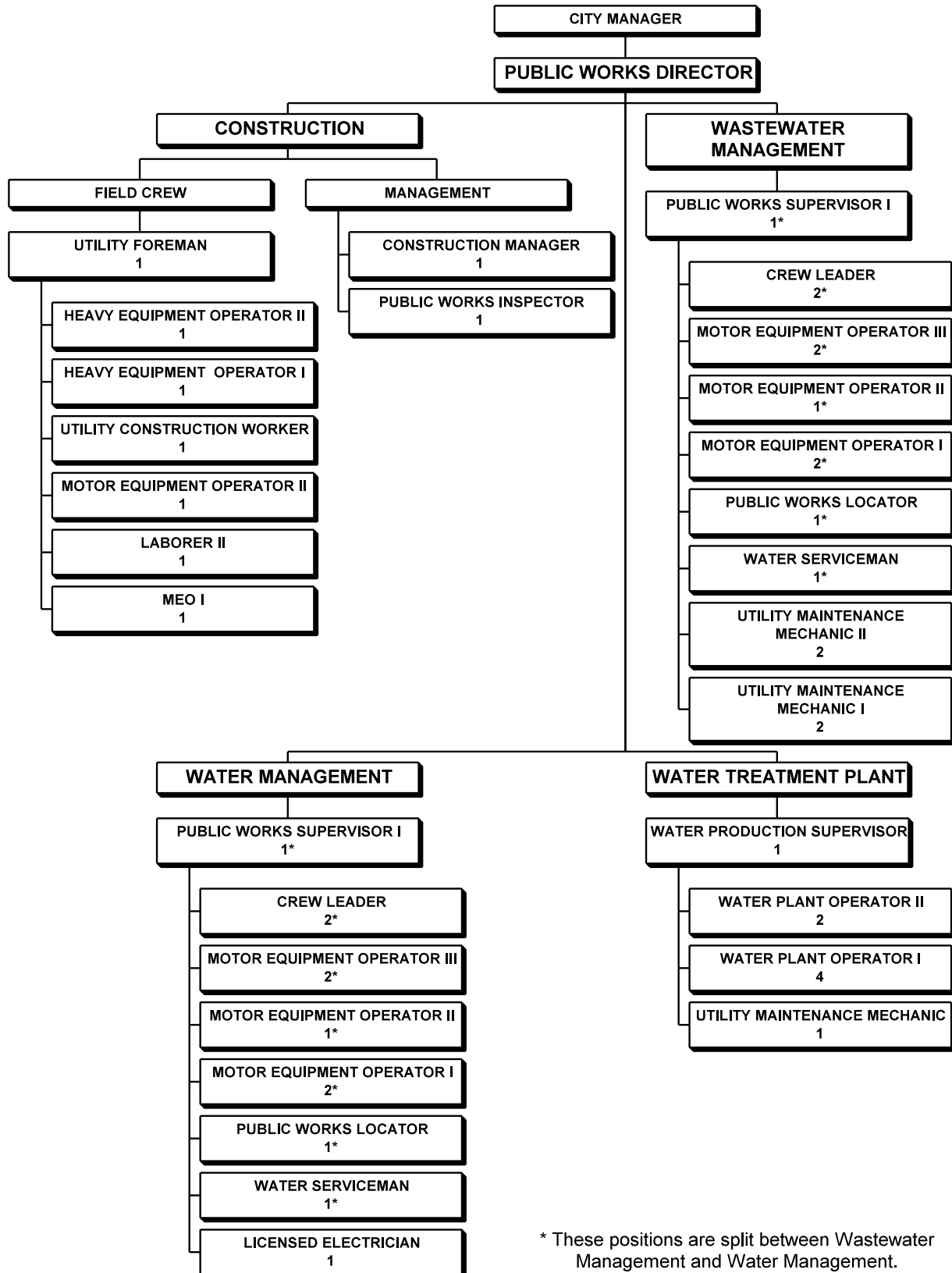
Notes: Both inflow and infiltration have created a financial crisis within the sewer utility and specific strategies must be implemented to address the aging infrastructure, illegal connections to the system, and customer cooperation.

Miscellaneous Previous 2004 Results:

- Completed Walker Road Electric Conduit Installation.

PUBLIC WORKS DEPARTMENT ORGANIZATIONAL CHART FISCAL YEAR 2005

(Water/Wastewater)



* These positions are split between Wastewater Management and Water Management.

CONSTRUCTION DIVISION

412/417-5600-556

ACCT	TITLE	2002/03 ACTUAL	2003/04 BUDGET	2003/04 REVISED	2004/05 BUDGET
10 - 11	SALARIES	368,017	290,120	315,225	316,173
10 - 12	OVERTIME	6,042	9,000	9,000	0
10 - 14	FICA TAXES	28,186	22,557	22,200	23,765
10 - 15	HEALTH INSURANCE	48,033	48,647	48,967	57,539
10 - 16	L I D INSURANCE	1,594	1,233	1,233	1,388
10 - 17	WORKERS COMPENSATION	7,802	10,447	10,842	11,362
10 - 19	PENSION	24,721	27,930	31,206	48,575
	PERSONNEL COSTS	484,395	409,934	438,673	458,802
20 - 22	OFFICE SUPPLIES	373	75	125	75
20 - 24	PHOTOGRAPHIC	5	25	25	25
20 - 28	MEDICAL SUP & PHYSICALS	0	25	55	20
20 - 29	UNIFORMS/UNIFORM ALLOW	1,343	1,724	1,724	1,714
20 - 32	SECURITY/SAFETY MATERIALS	3,863	2,250	2,100	2,100
20 - 33	SMALL TOOLS	2,070	2,200	2,200	2,000
20 - 46	CITY BLDG MAINT SUPPLIES	288	544	544	544
20 - 58	WATER/SEWER	324	130	130	130
	MATERIALS & SUPPLIES	8,266	6,973	6,903	6,608
30 - 21	TELEPHONE/FAX	3,196	1,500	1,500	1,500
30 - 23	ELECTRICITY	996	1,200	1,200	1,200
30 - 24	HEATING OIL/GAS	2,152	1,800	2,274	1,800
30 - 25	ADVERTISEMENT	285	65	100	0
30 - 27	SUBSCRIPTIONS AND DUES	285	100	100	100
30 - 28	TRAINING/CONF/FOOD/TRAVEL	98	100	220	100
30 - 62	GASOLINE	13,218	10,000	10,000	10,000
30 - 64	TRUCK REPAIRS/MAINTENANCE	95	100	100	100
30 - 66	OTHER EQUIP REPAIRS/MAINT	7,348	14,000	13,965	14,000
30 - 67	RADIO REPAIRS/MAINTENANCE	527	293	293	926
	ADMINISTRATIVE EXPENDITURES	28,200	29,158	29,752	29,726
40 - 23	TRUCKS - PURCHASE	14,672	35,000	26,121	56,000
40 - 25	OTHER EQUIP - PURCHASE	0	0	0	5,700
40 - 31	CONSTRUCTION - PURCHASE	0	15,000	15,000	0
40 - 42	LEASED EQUIP & VEHICLES	33,165	45,664	45,664	45,664
	CAPITAL OUTLAY	47,837	95,664	86,785	107,364
	TOTAL EXPENDITURES	568,698	541,729	562,113	602,500
	REVENUES:				
	GENERAL FUND (15%)	85,305	0	0	0
	WATER/WASTEWATER FUND (70%)	398,089	*541,729	*562,113	*602,500
	ELECTRIC FUND (15%)	85,304	0	0	0
	PERSONNEL:				
	FULL-TIME PERMANENT	10	11	8	8
	PART-TIME PERMANENT	0	0	0	0

*Beginning in Fiscal Year 2004, the Intergovernmental Fund was eliminated, and this department became part of the Water/Wastewater Fund.

WASTEWATER MANAGEMENT DIVISION

412/417-6900-569

ACCT	TITLE	2002/03 ACTUAL	2003/04 BUDGET	2003/04 REVISED	2004/05 BUDGET
10 - 11	SALARIES	308,451	313,257	320,771	331,819
10 - 12	OVERTIME	16,050	12,000	16,300	12,000
10 - 14	FICA TAXES	24,232	24,871	24,200	25,078
10 - 15	HEALTH INSURANCE	49,633	62,353	51,672	67,958
10 - 16	L I D INSURANCE	1,243	1,318	1,318	1,380
10 - 17	WORKERS COMPENSATION	7,925	12,814	12,814	13,340
10 - 19	PENSION	23,913	36,624	32,300	53,553
	PERSONNEL COSTS	431,447	463,237	459,381	505,128
20 - 22	OFFICE SUPPLIES	148	125	125	125
20 - 23	PRINTING AND DUPLICATING	114	50	50	50
20 - 26	PROGRAM EXPENSES/SUPPLIES	10,303	10,000	10,000	10,000
20 - 28	MEDICAL SUP & PHYSICALS	0	25	260	50
20 - 29	UNIFORMS/UNIFORM ALLOW	1,862	1,704	1,704	1,704
20 - 32	SECURITY/SAFETY MATERIALS	2,893	1,800	1,800	1,800
20 - 33	SMALL TOOLS	2,957	3,500	3,500	5,600
20 - 35	CHEMICALS & ADDITIVES	1,695	4,000	3,000	3,000
20 - 46	CITY BLDG MAINT SUPPLIES	82	500	500	500
20 - 51	WATER/SEWER SYSTEM SUP	21,681	20,000	20,000	20,000
20 - 53	METERS/METER SUPPLIES	0	1,000	0	1,000
20 - 54	PUMPING STATION SUPPLIES	40,400	30,000	45,000	40,000
20 - 58	WATER/SEWER	1,467	1,500	1,500	1,500
	MATERIALS & SUPPLIES	83,602	74,204	87,439	85,329
30 - 21	TELEPHONE/FAX	2,306	2,720	2,720	2,720
30 - 23	ELECTRICITY	99,661	95,000	104,900	95,000
30 - 24	HEATING OIL/GAS	0	100	100	100
30 - 25	ADVERTISEMENT	75	50	50	50
30 - 27	SUBSCRIPTIONS AND DUES	48	150	150	150
30 - 28	TRAINING/CONF/FOOD/TRAVEL	486	700	800	200
30 - 29	CONSULTING FEES	0	5,000	24,000	5,000
30 - 31	CONTRACTUAL SERVICES	25,912	35,000	60,000	50,000
30 - 62	GASOLINE	11,043	10,000	10,000	10,000
30 - 64	TRUCK REPAIRS/MAINTENANCE	51	500	3,000	500
30 - 65	MAINT EQUIP REPAIRS/MAINT	505	1,000	2,000	2,000
30 - 67	RADIO REPAIRS/MAINTENANCE	886	1,073	1,281	2,019
30 - 99	SNOW EMERGENCY - FEB 2003	14,922	0	0	0
	ADMINISTRATIVE EXPENDITURES	155,895	151,293	209,001	167,739
40 - 23	TRUCKS - PURCHASE	130,307	0	0	0
40 - 24	MAINT EQUIP - PURCHASE	0	0	10,432	32,000
40 - 25	OTHER EQUIP - PURCHASE	0	0	0	32,500
40 - 31	CONSTRUCTION - PURCHASE	20,370	895,000	675,260	758,000
40 - 35	SEWER LINES	98,328	1,175,000	320,000	1,060,000
40 - 42	LEASED EQUIP & VEHICLES	8,699	13,423	13,423	13,423
	CAPITAL OUTLAY	257,704	2,083,423	1,019,115	1,895,923
	TOTAL EXPENDITURES	928,648	2,772,517	1,774,936	2,654,119
	REVENUES:				
	WATER/WASTEWATER FUND	670,944	688,734	755,821	758,196
	WATER/WASTEWATER I & FUND	257,704	2,083,783	1,019,115	1,895,923
	PERSONNEL:				
	FULL-TIME PERMANENT	9.5	9.5	9.5	9.5
	PART-TIME PERMANENT	0	0	0	0

WATER MANAGEMENT DIVISION

412/417-6800-568

ACCT	TITLE	2002/03 ACTUAL	2003/04 BUDGET	2003/04 REVISED	2004/05 BUDGET
10 - 11	SALARIES	164,971	174,253	194,797	179,295
10 - 12	OVERTIME	8,931	12,000	9,500	12,000
10 - 14	FICA TAXES	12,963	14,264	13,300	13,457
10 - 15	HEALTH INSURANCE	28,022	36,976	34,007	39,711
10 - 16	L I D INSURANCE	691	762	762	835
10 - 17	WORKERS COMPENSATION	4,250	7,152	7,330	7,208
10 - 19	PENSION	12,053	18,807	17,230	26,152
	PERSONNEL COSTS	231,881	264,214	276,926	278,658
20 - 22	OFFICE SUPPLIES	105	125	125	125
20 - 23	PRINTING AND DUPLICATING	926	1,900	1,900	1,900
20 - 26	PROGRAM EXPENSES/SUPPLIES	10,595	10,000	10,000	10,000
20 - 28	MEDICAL SUP & PHYSICALS	20	50	260	100
20 - 29	UNIFORMS/UNIFORM ALLOW	993	1,704	1,400	1,400
20 - 31	BOOKS	153	50	64	50
20 - 32	SECURITY/SAFETY MATERIALS	2,571	1,800	1,600	1,800
20 - 33	SMALL TOOLS	2,021	7,642	8,500	5,440
20 - 37	COMPUTER SOFTWARE	0	0	6,020	0
20 - 38	COMPUTER HARDWARE	0	0	0	1,200
20 - 46	CITY BLDG MAINT SUPPLIES	231	300	300	300
20 - 49	WELLS SUPPLIES/REHAB	4,792	20,000	25,000	40,000
20 - 51	WATER/SEWER SYSTEM SUP	36,536	40,000	46,000	46,000
20 - 53	METERS/METER SUPPLIES	1,563	1,500	1,500	1,500
20 - 58	WATER/SEWER	50	50	50	50
	MATERIALS & SUPPLIES	60,556	85,121	102,719	109,865
30 - 21	TELEPHONE/FAX	2,307	2,720	2,720	2,720
30 - 23	ELECTRICITY	363,324	390,000	350,000	372,000
30 - 25	ADVERTISEMENT	579	50	5,000	2,000
30 - 27	SUBSCRIPTIONS AND DUES	1,822	1,900	1,900	1,900
30 - 28	TRAINING/CONF/FOOD/TRAVEL	643	1,950	1,950	1,100
30 - 29	CONSULTING FEES	0	110,000	85,000	58,668
30 - 31	CONTRACTUAL SERVICES	27,384	40,000	40,000	41,000
30 - 62	GASOLINE	8,008	9,500	8,500	9,000
30 - 64	TRUCK REPAIRS/MAINTENANCE	34	1,000	3,500	1,000
30 - 65	MAINT EQUIP REPAIRS/MAINT	450	1,000	1,000	1,000
30 - 67	RADIO REPAIRS/MAINTENANCE	946	1,073	1,073	1,192
30 - 99	SNOW EMERGENCY - FEB 2003	972	0	0	0
	ADMINISTRATIVE EXPENDITURES	406,469	559,193	500,643	491,580
30 - 79*	IRS PAYMENTS	21,750	0	0	0
40 - 23	TRUCKS - PURCHASE	7,326	0	0	0
40 - 24	MAINT EQUIP - PURCHASE	0	0	10,432	0
40 - 25	OTHER EQUIP - PURCHASE	0	0	0	32,500
40 - 31	CONSTRUCTION - PURCHASE	334,779	184,065	282,280	130,130
40 - 34	WATER LINES	166,041	950,000	506,751	440,000
40 - 42	LEASED EQUIP & VEHICLES	8,699	13,423	13,423	13,423
	CAPITAL OUTLAY	538,595	1,147,488	812,886	616,053
	TOTAL EXPENDITURES	1,237,501	2,056,016	1,693,174	1,496,156
	REVENUES:				
	WATER/WASTEWATER FUND	698,906	908,528	880,288	880,103
	WATER/WASTEWATER I & E FUND	538,595	1,147,488	812,886	616,053
	PERSONNEL:				
	FULL-TIME PERMANENT	9.5	5.5	4.5	5.5
	PART-TIME PERMANENT	0	0	0	0

*30-79 is typically an operating account but was established in Fiscal Year 2003 to provide for easier capitalization purposes. This account will not be capitalized because items in this account do not satisfy the criteria for capitalization (\$5,000 or more value and/or providing longevity of an asset).

WATER TREATMENT PLANT DIVISION

412/417-7600-576

ACCT	TITLE	2002/03 ACTUAL	2003/04 BUDGET	2003/04 REVISED	2004/05 BUDGET
10 - 11	SALARIES	271,013	297,301	329,926	306,310
10 - 12	OVERTIME	2,912	5,000	7,150	5,000
10 - 14	FICA TAXES	20,181	21,513	23,290	22,992
10 - 15	HEALTH INSURANCE	43,406	42,600	50,716	57,762
10 - 16	L I D INSURANCE	1,081	1,195	1,912	1,349
10 - 17	WORKERS COMPENSATION	6,656	11,348	12,500	12,313
10 - 19	PENSION	20,638	31,264	34,070	46,530
	PERSONNEL COSTS	365,887	410,221	459,564	452,256
20 - 22	OFFICE SUPPLIES	199	200	200	200
20 - 23	PRINTING AND DUPLICATING	0	20	20	20
20 - 25	CUSTODIAL	150	200	200	200
20 - 28	MEDICAL SUP & PHYSICALS	280	20	20	20
20 - 29	UNIFORMS/UNIFORM ALLOW	1,751	2,436	2,436	2,436
20 - 31	BOOKS	0	100	100	100
20 - 32	SECURITY/SAFETY MATERIALS	2,078	1,950	1,950	2,000
20 - 33	SMALL TOOLS	71	200	2,500	200
20 - 35	CHEMICALS & ADDITIVES	61,590	90,000	90,000	105,000
20 - 37	COMPUTER SOFTWARE	336	0	0	0
20 - 46	CITY BLDG MAINT SUPPLIES	589	1,000	1,000	1,000
	MATERIALS & SUPPLIES	67,044	96,126	98,426	111,176
30 - 21	TELEPHONE/FAX	302	325	600	600
30 - 23	ELECTRICITY	39,894	60,000	40,000	50,000
30 - 24	HEATING OIL/GAS	4,907	4,000	4,000	4,000
30 - 25	ADVERTISEMENT	204	20	20	20
30 - 28	TRAINING/CONF/FOOD/TRAVEL	200	500	700	700
30 - 31	CONTRACTUAL SERVICES	7,097	5,000	7,500	7,500
30 - 62	GASOLINE	1,577	2,000	2,400	2,500
30 - 66	OTHER EQUIP REPAIRS/MAINT	1,242	10,000	7,700	10,000
30 - 67	RADIO REPAIRS/MAINTENANCE	0	0	0	354
	ADMINISTRATIVE EXPENDITURES	55,423	81,845	62,920	75,674
40 - 23	TRUCKS - PURCHASE	24,299	0	0	0
	CAPITAL OUTLAY	24,299	0	0	0
	TOTAL EXPENDITURES	512,653	588,192	620,910	639,106
	REVENUES:				
	WATER/WASTEWATER FUND	488,354	588,192	620,910	639,106
	WATER/WASTEWATER I & E FUND	24,299	0	0	0
	PERSONNEL:				
	FULL-TIME PERMANENT	8	8	8	8
	PART-TIME PERMANENT	0	0	0	0

WATER AND WASTEWATER RATES
Per 1,000 Gallons
(Existing)

YEAR	CONSUMPTION (GALLONS)	WATER		WASTEWATER		WASTEWATER ADJUSTMENT
		IN CITY	OUT OF CITY	IN CITY	OUT OF CITY	ALL USERS
1996/97	Up to 200,000	1.90	2.85	1.21	1.81	1.58
	200,001 - 400,000	1.75	2.63	1.21	1.81	1.58
	400,001 - 600,000	1.65	2.48	1.21	1.81	1.58
	600,001 or more	1.60	2.40	1.21	1.81	1.58
1997/98	Up to 200,000	1.90	2.85	1.21	1.81	1.68
	200,001 - 400,000	1.75	2.63	1.21	1.81	1.68
	400,001 - 600,000	1.65	2.48	1.21	1.81	1.68
	600,001 or more	1.60	2.40	1.21	1.81	1.68
1998/99	Up to 200,000	1.90	2.85	1.21	1.81	1.68
	200,001 - 400,000	1.75	2.63	1.21	1.81	1.68
	400,001 - 600,000	1.65	2.48	1.21	1.81	1.68
	600,001 or more	1.60	2.40	1.21	1.81	1.68
1999/00	Up to 200,000	1.90	2.85	1.41	2.12	1.68
	200,001 - 400,000	1.75	2.63	1.41	2.12	1.68
	400,001 - 600,000	1.65	2.48	1.41	2.12	1.68
	600,001 or more	1.60	2.40	1.41	2.12	1.68
2000/01	Up to 200,000	1.90	2.85	1.41	2.12	1.68
	200,001 - 400,000	1.75	2.63	1.41	2.12	1.68
	400,001 - 600,000	1.65	2.48	1.41	2.12	1.68
	600,001 or more	1.60	2.40	1.41	2.12	1.68
2001/02	Up to 200,000	1.90	2.85	1.41	2.12	1.85
	200,001 - 400,000	1.75	2.63	1.41	2.12	1.85
	400,001 - 600,000	1.65	2.48	1.41	2.12	1.85
	600,001 or more	1.60	2.40	1.41	2.12	1.85
2002/03	Up to 200,000	2.35	3.53	1.65	2.48	1.85
	200,001 - 400,000	2.20	3.30	1.65	2.48	1.85
	400,001 - 600,000	2.10	3.15	1.65	2.48	1.85
	600,001 or more	2.05	3.08	1.65	2.48	1.85
2003/04	Up to 200,000	2.35	3.53	1.65	2.48	1.85
	200,001 - 400,000	2.20	3.30	1.65	2.48	1.85
	400,001 - 600,000	2.10	3.15	1.65	2.48	1.85
	600,001 or more	2.05	3.08	1.65	2.48	1.85
2004/05	Up to 200,000	2.35	3.53	1.90	2.85	1.85
	200,001 - 400,000	2.35	3.53	1.90	2.85	1.85
	400,001 - 600,000	2.35	3.53	1.90	2.85	1.85
	600,001 or more	2.35	3.53	1.90	2.85	1.85

NOTE: The declining block rate structure was eliminated on July 1, 2004.

The Wastewater rate increased in 2004 from \$1.65/1,000 gallons to \$1.90/1,000 gallons.

TYPICAL WATER/SEWER BILL
(7,000 gallons per month)

YEAR	WATER	SEWER	SEWER ADJUSTMENT	TOTAL COST
1992/93	10.71	8.47	11.06	30.24
1993/94	10.71	8.47	11.06	30.24
1994/95	10.71	8.47	11.06	30.24
1995/96	13.30	8.47	11.06	32.83
1996/97	13.30	8.47	11.06	32.83
1997/98	13.30	8.47	11.76	33.53
1998/99	13.30	8.47	11.76	33.53
1999/00	13.30	9.87	11.76	34.93
2000/01	13.30	9.87	11.75	34.93
2001/02	13.30	9.87	12.95	36.12
2002/03	16.45	11.55	12.95	40.95
2003/04	16.45	11.55	12.95	40.95
2004/05	16.45	13.30	12.95	42.70

WASTEWATER FLOW TO KENT COUNTY

YEAR	FLOW (x1,000)	AVERAGE COST (PER 1,000)	TOTAL COST
1992/93	1,299,085	1.54	2,003,162
1993/94	1,532,319	1.58	2,421,064
1994/95	1,419,855	1.58	2,243,371
1995/96	1,746,745	1.58	2,759,857
1996/97	2,033,335	1.68	3,446,082
1997/98	1,574,257	1.68	2,644,751
1998/99	1,349,319	1.68	2,266,856
1999/00	1,511,721	1.68	2,539,691
2000/01	1,563,672	1.68	2,626,969
2001/02	1,567,500	1.85	2,899,875
2002/03	1,860,768	1.85	3,442,420
2003/04	2,069,886	1.85	3,829,289
2004/05 Estimated	1,945,946	1.85	3,600,000

NOTE: 1996/97 Cost reflects change in billing procedures and heavy rains.
1998/99 Cost reflects extremely dry weather conditions.
2003/04 Cost reflects extremely wet weather conditions.

QUARTERLY WATER RATES ON DELMARVA
Based on 21,000 Gallons Per Quarter

UTILITY	AMOUNT OF WATER BILL	LAST INCREASE
Camden-Wyoming	\$119.40	01/01/04
Artesian Water Company **	\$116.79	07/01/01
Tidewater Utilities **	\$109.83	02/01/03
New Castle Mun. Serv. Comm.	\$85.79	04/01/01
United Water **	\$84.09	07/19/99
Delaware City	\$78.80	07/01/01
Pocomoke City, MD	\$77.28	07/01/01
Newark	\$73.23	07/01/01
Salisbury, MD	\$68.12	07/01/01
Smyrna	\$57.75	01/01/04
DOVER	\$49.35	07/01/02
Milford	\$46.20	12/10/01
Ocean City, MD	\$45.15	07/01/04
Laurel	\$45.00	07/01/03
Cambridge, MD	\$44.40	07/01/01
Middletown	\$44.10	11/01/03
Easton, MD	\$43.48	01/01/02
Rehoboth Beach (Peak)	\$42.69	10/10/00
Millsboro	\$37.95	07/01/89
Seaford	\$33.92	07/01/01
Rehoboth Beach (Non-Peak)	\$28.83	10/01/00
Harrington	\$28.50	07/01/98

** Includes separate fire protection charge.

NOTE: A rate survey was conducted by the Department of Public Works in April 2004.

QUARTERLY WASTEWATER RATES ON DELMARVA
Based on 21,000 Gallons Per Quarter

Utility	Amount of Sewer Bill	Last Increase
Capitol Park San. Sewer District *	\$116.18	07/01/02
Camden-Wyoming *	\$110.63	01/01/02
Rehoboth Beach (Peak)	\$106.95	10/01/00
Kenton San. Sewer District *	\$104.85	07/01/01
Smyrna *	\$99.75	01/01/04
Bowers Beach San. Sewer District *	\$99.56	07/01/01
Laurel	\$96.06	07/01/01
Felton San. Sewer District *	\$90.87	07/01/01
Milford *	\$86.55	12/10/01
Harrington	\$85.00	01/01/98
Millsboro	\$81.90	07/01/92
DOVER *	\$78.75	07/01/04
Cambridge, MD	\$78.39	07/01/01
Rehoboth Beach (Non-Peak)	\$75.87	10/01/00
Seaford	\$72.51	07/01/01
Newark	\$72.06	07/01/01
Magnolia San. Sewer District *	\$70.74	07/01/01
Little Creek San. Sewer District *	\$69.63	07/01/01
Salisbury, MD	\$68.12	07/01/01
Frederica San. Sewer District *	\$66.99	07/01/01
Pocomoke City, MD	\$62.85	07/01/01
Little Heaven San. Sewer District *	\$56.25	07/01/01
Middletown	\$44.10	11/01/03
Easton, MD	\$43.20	01/01/02

* Includes Kent County wastewater adjustment charge.

NOTE: A rate survey was conducted by the Department of Public Works in April 2004.