

## SEWER BLOCKAGE AND REPAIRS



A number of property owners have recently experienced sewer blockages and repair problems. The Public Utilities Director, Ron Lunt, offers this advice.

**Call the City first!**

**736-7060**

If you are experiencing any blockage in your sewer line, call the City of Dover Public Utilities Department Dispatcher first. A Water / Wastewater representative will come and check the sewer main to determine that there is a clear flow of wastewater in the main. If the determination is made that the main is clear, the homeowner will be advised to engage someone to have the sewer lateral line cleaned from the house to the main.

In cases where the homeowner determines that the sewer lateral cannot be cleared and that some portion of the lateral needs to be repaired or replaced, the homeowner should either directly or through a licensed plumber request the Public Utilities Department have a representative on the job site during normal working hours. If needed, the Public Utilities Department can use its locator unit to help find the exact location of the sewer lateral. This locate service is provided by the City at no cost to the property owner. Should repair or replacement of the sewer lateral be required, that portion in the public right of way is the responsibility of the City and will be repaired or replaced by City employees or its contractor. Repairs or replacement of any portion of the sewer lateral on the private property (usually to the rear of the sidewalk) is the responsibility of the property owner.

Homeowners may be reimbursed for any costs incurred by them which are directly related to repairs that have to be made in the public right of way but not for work related to cleaning out the lateral.