

# Don't Forget Our Citizen Concerns

## 2007 Citizen Survey Results

Below 50 Scores & Below Norm of Other Cities Surveyed

### Core City Services

1. Snow Removal
2. Public Parking
3. Recreation Facilities
4. Drinking Water
5. Services to Youth
6. Code Enforcement

### Major Problem Areas

1. Property Crimes
2. Crime Prevention
3. Safety Downtown - After Dark
4. Safety in Parks - After Dark

### Quality of Life Issues

#### A lack of . . .

1. Recreational Opportunities
2. Cultural Opportunities



# Dover's Caring Community Coalition

## CTC Youth Survey





### 6<sup>th</sup> and 9<sup>th</sup> graders in Capital and CR School Districts.

- Survey responses indicated the following: strong belief on moral order; low levels of religiosity; the community provides few opportunities and rewards for pro-social involvement; and schools provide few rewards for pro-social involvement.
- Surveyed youth also revealed lower levels of neighborhood attachment & high levels of community disorganization. They also perceive that drugs and firearms are not readily available and a high risk of harm is associated with drug use.
- 20.5% of respondents reported using alcohol in past 30 days; 10% reported using marijuana and 8.4% reported using cigarettes (2007).
- 21% of respondents reported attacking someone with the intent to hurt within the past 12 months. Other widespread antisocial behaviors include getting suspended (20.5%) and getting arrested (10.3%).

**2008 COUNCIL RETREAT VOTES**

DESCRIPTION OF PRIORITY	VOTES FOR
Move City Planner Under Council	√√
Clarify Lines Of Authority - Who Reports To Whom Restructure/Clarify Council Evaluation Process	√√
Safety : Welfare Homeless - Locations For Them To Sleep Collaboration of NGO's Churches Need Permanent Solutions Support Effort Underway	√√
Move Tax Assessor Under City Council	√
Council Clarify Objectives Of Charter Review: Do We Want to Make Major Changes/Overhaul, Or Just Looking to Tighten The Bolts	√√√
Library - Need Funding	√√√√√√√√
Maintain Ability To Generate Electricity Build a New Plant? Need To Make Decision - Partner Or Become Distributor? Review Renewable Energy	√√√√
New City Hall (Too Small/Noisy)	√
Green Energy Issue Incentives and Costs For Use Of Green Energy Citizens & Businesses City As Well	
Green Roofs	
City as "Greener" Consumer of Energy/Other products	√√
Sidewalks - Repair - Funding By The City	√
Infrastructure Maintenance & Repair Electric - Water/Wastewater - Sidewalks	√√

DESCRIPTION OF PRIORITY	VOTES FOR
Mirror Lake Dredge \$400,000 Other Solutions	
Storm Water Retention Pond/Storm Water Management City Clean-Up Talk Safety Concerns	
Start Planning for year 300 - 2017 Make City Leaner, Cleaner, Prettier Relates To Storm Water Retention, Etc.	✓✓
Implement Strategies For Downtown Safety Get Loiterers Off Street Soliciting Loockerman Street Foot/ Segway Patrols	
Communication Vehicle To Citizens Public Safety Report To Citizens	✓
Tax Re-Assessment City-Wide	
Review City Spending Habits For Efficiencies	✓
Capital Improvement Schedule For Pipes All Water/Waste-Water/Storm-Water Create CIP Process For Pipes	✓
Get Tax Assessors Office Certified By IAAO	✓✓✓✓✓
Emergency Planning - Hire Update Plans Address Issue Of Chemical Cars Within The City (Trains)	✓
Develop Strategy Liability To Be More Effective In Dealing With General Assembly - More Proactive Legislative Liaison/Legislative Agenda Roundtables Business/Legislating	✓✓✓
Inter-Governmental Issues - City-County Address Regional Governance/Regional Revenue Sharing What Services Provided Within The City (If provided outside City)	✓

DESCRIPTION OF PRIORITY	VOTES FOR
Clarification Of City Manager, Mayor, Council Conflict Of Interest Perceptions Roles-Ancillary/Outside Organizations Membership When These Organizations Request Support (\$ or manpower). Advocacy Inventory Of What Is Determination Of What Should Be Concept Of Disclosure Of Connections	
Traffic Pattern To Get From One Side Of City To Another Work With DEL DOT	
Council Make Recommendation To Police On Specific Actions That Council Wants To See Done.	
Police Under City Manager/Council	
Develop Regular Communication With Citizens City Upcoming Changes Proactive	
Find A Way To Involve Youth In City Operations. Youth Council (Youth Members) To Develop Recommendations	
New Vision For Planning & Permitting Process Re-Engineering To Have Known And Efficient Process	
Historic Preservation Initiative Funding, Incentives Public Relations Coordination Packaging Incentives Change Linage From “ Restriction” To “Opportunity”	
Focal Development Of Cultural Awareness In The City To Strengthen Programs And Support	
Do What Can To Keep Dover Symphony At The Schwartz Center Help - Financial/Other Talk To DSO Director Understand The Issue Fully	
Understand/Learn Role/Operations Of Arts Council	
Diversity Training For City Staff	

DESCRIPTION OF PRIORITY	VOTES FOR
Property Tax Exemption For Seniors & People With Disabilities Report In March Bring Fairness To Process/Issue	✓
Develop Strategy To Address Affordable Housing Impact Fees, & Other Costs Associated W/Development How Impacts After Development Develop Ways To Balance Those Impacts To Go Into Comprehensive Plan.	✓ ✓ ✓ ✓ ✓ ✓
Review City Funding Of Non-Profits Whatever The Source Of Funding Due Diligence On How Money Is Being Handled Fiduciary Responsibility eg. Fire Department CDBG Fund	✓ ✓ ✓ ✓ ✓
Continue Efforts To Get Citizens Involved In Process Town Government, Committees W/Colleges	✓
Link Colleges & Employers To Develop Entrepreneurship Similar to DTCC'S	
Coordination With Neighborhood Deed Restrictions	
Live Near Your Work City Membership	✓ ✓
Re-Examine Funding Sources For The City. Balance Of Revenue Exploring New Opportunities Benefit Balance	
If Sports-Betting Happens, City Should Benefit Work With General Assembly City Processes	✓ ✓
Commercial Appraisals/Tax Assessment To 90 Days From 1 Month For Document Submittal.	

**2008 SUGGESTIONS PROVIDED BY MAYOR/CITY MANAGER**

DESCRIPTION	\$ AMOUNT
<b>MAYOR</b>	
Unfunded Pension Liability	
Relocate Ambulance To Downtown	
3 <sup>rd</sup> Ambulance Shift	\$110,000
Fund Economic Development	\$20,000-\$110,000
Fund Central Delaware Economic Development	\$15,000
<b>CITY MANAGER</b>	
Vacation Parity for Non-Bargaining	3 Days
Tax Increase Support- Safety	2 Police Officers 1 Emergency
UN-COLA - Stipend For Retirees	

/tm

**2008 COUNCIL BUDGET DISCUSSION**

VOTES		DESCRIPTION	\$ AMOUNT
4	3	Fund Assistance To Homeless	\$10,000-\$40,000 G (CDBG)
8	6	Library Funding	Property Sales, Pilot +\$330,000 Bond (?) Carey G
4	7	2030 Energy - Consulting RFP Review(M)	\$50,000 -100,000 +/- E
1	9	Fund Green Energy Initiatives	Green Energy Fund
1	12	Sidewalks (\$60,000)	+ \$20,000 - \$60,000
3	2	13/21 Infrastructure Funding - CIP (M)	(?) G/WW/E
0	14	Mirror Lake	\$400,000 (Wait For Grant ) G
0	17	Downtown Safety	? G
1	18	Public Safety Communication	\$0 - \$5,000
0	19	Tax Assessment City	\$700,000 G - 2 Years
5	22	Tax Assess Office Certification	\$0 - \$20,000
1	23	Emergency Plan Update	\$0 - \$50,000
1	30	Regular Communication Citizens	\$0 - \$20,000
2	31	Youth Council	\$10,000 - \$60,000
4	33	Historic Preservation Initiative	\$10,000 - \$15,000
4	34	Strength Cultural Awards	\$10,000 - \$50,000
3	35	Dover Symphony	\$5,000 - 26,000
0	37	Diversity Training	\$10,000
1	38	Property Tax Abatement Senior/Disabilities	\$5,000 - \$10,000
6	39	Affordable Housing Strategy	\$20,000 - \$30,000
5	40	Audit Funding Non-Profits Task	\$0 - \$30,000

