



The City of Dover

Customer Services Department
5 E Reed Street ~ P.O. Box 475
Dover, DE 19903-7100

April 24, 2023

Dear Valued Customer,

We'd like to take this opportunity to bring your attention to the reduction of the PPA (Purchase Power Adjustment) that took effect on the April bills as well as to the upcoming rate changes for the City of Dover's fiscal year 2024. We are happy to announce that the PPA charge was reduced from \$.03 per kWh used to \$.00 per kWh used. The purpose of this change was to pass power cost savings to city customers. There is a proposal to review the PPA cost on a quarterly basis. This will assist the city in assuring the city's power purchasing reserves are maintained at an appropriate level.

The change to the PPA rate was announced at the March 27, 2023, council meeting. A link to this meeting can be found here: <https://tinyurl.com/ddp6hjhu>. To gain a better understanding, we have made a short presentation available here: <https://tinyurl.com/25eheawt>. The presentation contains valuable information in understanding the rate comparison, PPA (purchase power adjustment), and the impact of our electric utility. We encourage all customers to review this information.

In addition to the change in the purchase power cost adjustment, city management has begun working on the city budgets which includes the annual review of utility rates. While we do not have the final proposed FY2024 rates in place at this time, we would like to make you aware of potential upcoming changes. Possible increases to our utility rates will be announced in the preliminary budget meetings, which typically begin in May. The final budget proposal, including rate changes are presented to City Council at the second council meeting in June. Any rate changes would be effective with bill dates issued on or after July 1st. (Remember, your "bill date" is found in the upper left hand corner under Account Information).

To stay informed of proposed rate changes please visit the City's website at:
<https://www.cityofdover.com/meetings>

We thank you for your time and look forward to serving your utility needs well into the future.

Best Regards,

Sincerely,

Customer Service Department